



Preferred & Authorised
Distributor

FineCal Group

Scope & Quality Policy AS9120



Temple Trading Estate | Cole Road |
BRISTOL | BS2 0UG | United Kingdom

FineCal Distributors Scope:

The distribution of self-adhesive tapes, adhesives, abrasives, printed tapes, multi-colour printed or plain labels on a roll, packaging tapes, screen printing inks, cleaners, strapping and packaging materials for the aerospace industry.

NB: Section 8.3 (Design and Development of Products and Services):

As FineCal Distributors do not design any products for their customers, the clauses in this section are not applicable to the scope of the quality management system.

Quality Policy:

The extract from the QSM is pertinent to Finecal Distributors, its framework and requirements. It is communicated to all interested parties within the business and to customers as appropriate.

FineCal Distributors Quality Policy Statement:

FineCal Distributors is dedicated to the distribution of quality products while maintaining a commitment to provide our customers with dependable personal service.

We pledge to pursue excellence in every process, department and operation through commitment to quality, teamwork, and continual improvement.

5.3 FineCal Distributors Roles, Responsibilities, and Authorities

Top management at FineCal Distributors ensures that the responsibilities and authorities for relevant roles are assigned, communicated, and understood within the business.

Top management assigns the responsibility and authority for:


- a. ensuring that the quality management system conforms to the requirements of AS9120 Rev B
- b. ensuring that the processes are delivering their intended outputs
- c. reporting on the performance of the quality management system and on opportunities for improvement to top management;
- d. ensuring the promotion of customer focus throughout FineCal Distributors;
- e. ensuring that the integrity of the quality management system is maintained when changes to the quality management system are planned and implemented.

Top management has appointed a specific member of FineCal Distributors' management, identified as the management representative (Purchasing Manager), who has the responsibility and authority for oversight of the above requirements (5.3, a – e).

The management representative has the Organizational freedom and unrestricted access to top management to resolve quality management issues.

Quality Objectives include:

- On-time Delivery
- Vendor Product Quality
- Product Quality
- Customer Satisfaction
- Vendor On-time Delivery

Approved  Managing Director

Date 27th June 2019